

PERSONAL INFORMATION

Name **Antonella Massari**
Nationality Italian
Date of birth 25 November 1971

WORK EXPERIENCE

Dates from September 2011 to today
Name and address of employer **GESTORE DEI SERVIZI ENERGETICI – GSE S.p.A.**
Rome

Dates from January 2018 to today
Position held **Director of Information Systems and Services**
Main duties and responsibilities To ensure the development, management and security of IT systems, telecommunication networks, company applications, architectural and technological platforms, as well as the management and maintenance of company properties and guaranteeing general services for carrying out the work, in line with the structure needs and spending budgets.

The main responsibilities are:

- Definition of the evolution strategy of the Company's applications, infrastructures and IT services in line with the needs of the corporate structures.
- Defining the IT security strategy.
- Ensuring the scheduling of hardware and software technological interventions, also related to the improvement, in the context of business processes, in line with the needs of the structures and spending budgets.
- Guaranteeing the consistency of all the IT tools that can be implemented by the company structures, in relation to existing equipment and to the consistency of the related costs.
- Ensuring the optimisation, maintenance, evolution, safety, the functional management and monitoring of company applications and related architectural and technological platforms, promoting innovation and ensuring high standards, as well as the optimisation of times and costs.
- Guaranteeing the correct sizing of the infrastructures and the technological updating of IT and telecommunication systems, ensuring effectiveness, safety, continuity and efficiency through an adequate integration between internal resources, customised market products and outsourced services.
- Ensuring the protection of the corporate information assets, also by defining and implementing the IT security strategy, as well as through the management of the disaster recovery process, defining the most appropriate strategies for business continuity.
- Guaranteeing the planning, management and maintenance of buildings and ensuring the general services in order to carry out the work activity and for the use of properties, in line with the structure needs and spending budgets.

Dates from May 2016 to December 2017
Position held **Renewable Source System Manager**
Engineering Department
Main duties and responsibilities To ensure the activities to obtain and maintain incentives for electrical systems powered by renewable sources, other than solar photovoltaic, as well as for biomethane production systems as part of the related incentive system.

The main responsibilities are:

- examination of the technical-administrative requirements for recognition of the qualification of renewable source systems for the purpose of accessing the related incentive systems;
- management of competitive procedures to access the incentives (auctions, registers);
- the analysis of technical-plant modifications, during the life cycle of the systems, for maintaining of the FER and IAFR incentive systems;
- examination of the technical-administrative requirements of renewable sources and biomethane production systems for the purpose of issuing the guarantee of origin;
- examination of the technical-administrative requirements for recognition of the qualification of biomethane and advanced biofuel production systems and for maintaining, during the life cycle of the systems, of the related incentive system.

	Dates	from December 2014 to April 2016
	Position held	Head of the General Services and Safety Unit Human Resources and General Services Department
Main duties and responsibilities		To ensure the Company and the Group, according to specific service contracts, the functioning of general services and provide the ordinary and extraordinary management of company properties, as well as to guarantee the health and safety of workers in application of the mandatory and voluntary regulations
	Dates	From November 2013 to November 2014
	Position held	Head of the Contact Centre Unit Information Systems Department
Main duties and responsibilities		To ensure timely information support to the external customer through qualitative and quantitative adequacy of the services offered by the Contact Centre.
	Dates	from September 2011 to October 2013
	Position held	General Management and Coordination Division
Main duties and responsibilities		Management of projects aimed at ensuring compliance of the structure and organisational processes with company needs and governing the change paths of the Company from a technological and internal process perspective.
Name and address of the employer	Dates	from June 2007 to August 2011
		A2A S.p.A. Milan
	Position held	Head of Information Systems at A2A Trading Information Systems Department
Main duties and responsibilities		Manager for the reorganisation of processes, operations and related information systems to support the management and optimisation of the group's system portfolio, of trading in Italy and abroad of electricity, also responsible for environmental certificates, for natural gas and non-gaseous fuels.
Name and address of employer	Dates	from September 2003 to May 2007
		FONDAZIONE PIER LOMBARDO – TEATRO FRANCO PARENTI Milan
	Position held	Organisational Director
Main duties and responsibilities		Project for relaunching and renovation of the Franco Parenti Theatre through the Agreement with the Municipality of Milan, the collection of public and private funds, the development of commercial agreements for producing income of the spaces, management of the tender for public evidence and management of the construction site for the renovation.
Name and address of employer	Dates	from April 2001 to August 2003
		BUSINESS SOLUTIONS SERVICE SECTOR OF THE FIAT GROUP Turin
	Position held	Marketing Development Manager Strategies and Business Development Department
Main duties and responsibilities		Development and coordination of the marketing and communication initiatives of the subsidiaries and of the Holding Company.
Name and address of the employer	Dates	from November 1997 to March 2001
		ENEL TRADE - ENEL GROUP
	Position held	E-commerce channel operation manager
Main duties and responsibilities		Within the Sales Department, responsible for the management and development of the Internet gas sales channel and for the support Call Centre.
	Position held	Project Manager for the Development of New Customer Services
Main duties and responsibilities		Within the Marketing Department, responsible for the management and development of the Data Management Internet service for the monitoring of electricity consumption and for the optimisation and management of the supply contract for large customers.

EDUCATION AND TRAINING

Dates	1997 – 1998
Name and type of educational Institution	SDA Bocconi
Qualification achieved	Master in Marketing, Sales & Customer Care
Dates	1996
Name and type of educational institution	"La Sapienza" University of Rome Faculty of Mathematical, Physical and Natural Sciences
Qualification awarded	Degree in Mathematics
Dates	1989
Name and type of educational Institution	Classical Secondary School Goffredo Mameli - Rome
Qualification achieved	Secondary School Diploma in Humanities

SPECIALISATION COURSES

Dates	2002
Name and type of educational Institution	Cegos
Qualification achieved	Master in techniques for personnel assessment and remuneration

MOTHER-TONGUE Italian**OTHER LANGUAGES English**

Reading skills	Excellent
Writing skills	Excellent
Verbal skills	Excellent

Primary schools attended at an English Institute in Rome.
Cambridge First Certificate awarded in 1986

French

Reading skills	Good
Writing skills	Elementary
Verbal skills	Good

D.E.A. (Diplôme d'études approfondies - Degree of in-Depth Studies) attended in Paris in 1994